



Warranties = Guarantees

All Triple'I customers get a free one-year carry in or replacement part guarantee on all Triple'I hardware and system's which include desktop's and server's.

Here's how it works. All Triple'I system builds comes with a sales order number that easily tells us when that system was built and what components your system came with. Simply have that sales order number on hand. Either come in with the system itself or call us (757-460-9046) with the problem. We can then replace, fix and install the failed part or even ship it to you or your customer if needed. Most parts we have on hand in our 15,000 sq foot warehouse. So it's a matter of minutes in most cases for you to have your system back up and running. No paper work, sales receipt, no automated computer that'll have you on hold for an hour! All we ask is you have your sales order number and part or system you need replaced, its literally that easy.

Triple'I also offers a walk-in and drop off policy as well. Let say you are local, and you need help. Call us or come in drop off the system fill out a form describing the problem. One of our techs will fix the problem in most cases within 24 hours and it's FREE! As long as it's within warranty. How easy is that.

Need drivers for your Triple'I system? Again easy, if you know which motherboard you have in your system. Go to www.iiiopentechologies.com go to customer login and login. Click on the driver page, choose your motherboard and start downloading your drivers. Even if you do not know what motherboard you have, call us again with the sales order number and we will look it up in a few seconds. We even can give you a new disk.

If you would like more support or additional warranty coverage call your sales rep to find out more.

III OPEN TECHNOLOGIES

2401 Bowland Parkway

Virginia Beach VA 23454

Ph:757-460-9046

Fx:757-460-9826

www.iiiopentechologies.com